



ITALIA en el PERÚ

**GLOBAL AID**

Management and coordination  
of medical services

# GLOBAL AID ITALIA EN EL PERÚ

**Global Aid Italia en el Perú**, founded on July 10, 2015, emerged from the experience gained through various companies and was established by **Dr. Manuel Efraín Perez**, **Dr. Cristian Manuel Perez**, and **Dr. Elver Winer Rafael Maita**. The goal of Global Aid Italia en el Perú is to create synergies and acquire experience through collaboration with other companies founded by Dr. Cristian Manuel Perez, as listed below. These companies operate in the healthcare sector, managing multidisciplinary and highly complex fields both in Italy and abroad, promoting the exchange of knowledge and best practices.



## COMPANIES

- Ambulance service (**La Sorgente**, since 2012)
- Medical and nursing sector (**AIMI**, since 2010)
- Nursing sector in Operating Room and Intensive Care (**AIMI LA**, since 2014)
- Assistance and healthcare sector (**GlobalAid**, since 2012)
- Travel assistance, insurance-private sector and telemedicine (**MED 24**, since 2015)
- Organization of medical repatriations via air ambulance to and from Italy and other parts of the world (**CMP Global Medical Division**, since 2016)
- NGO sector with humanitarian aid projects in South American countries (**La Sorgente ONG**, since 2015, and **Perez & Koskowska Foundation**, since 2021)

These companies collaborate with international professionals from **Europe, America, Arab countries, Africa, and Oceania** and boast extensive experience in their respective healthcare fields, both in general and specialized medicine, with a particular focus on critical areas (**Emergency Room, 911 emergency services, Intensive Care, and Operating Room**).

The experience gained from professionals across five continents has enhanced the organization's ability to offer tailored services, combining professionalism with a global perspective. Furthermore, the organization maintains a strong social commitment, with the goal of providing tangible support to disadvantaged individuals.

**This global vision of healthcare translates into the provision of comprehensive 360-degree services.**



Global Aid Italia en el Perú embodies all these skills in a single entity: it manages and coordinates basic and specialized healthcare personnel, provides emergency services, organizes **intra-hospital and extra-hospital healthcare logistics** for major events, offers medical-scientific training, designs training courses, plans and manages medical repatriations, and handles occupational medicine, among many other activities.

Each of our collaborators has specific competences in their field and **demonstrates flexibility in adapting to the needs of each project**, promptly responding to the requests of both users and clients. Thanks to our **high-quality standards**, we are able to achieve dynamic objectives in close collaboration with our clients.

Our network of healthcare professionals provides care and diagnostic services directly at the **patient's home**, thanks to an extensive network across the territory. This allows us to offer **swift and effective solutions** for home care needs.

# VISION

Our corporate philosophy is focused on ensuring **high-quality services** while guaranteeing efficient and timely organization to meet **every need in the shortest possible time**.

# MISSION

Our strength lies in meeting the most diverse needs by developing high-quality services, with "**People at the heart of our company**". Our goal is to **build a close relationship** with our clients, **understanding their needs, solving problems, and recommending cost-effective solutions**. We are committed to working with professionalism, efficiency, and responsibility, continuously earning the trust of our clients.



# COMPANY OBJECTIVES

The objective of our company is to provide a **comprehensive and integrated service** that meets the needs of individual patients as well as complex structures, both private and public, within the healthcare sector. We offer support in **multiple areas**, including **medical and nursing services, ambulance services, medical repatriation, and training courses**, tailoring our services to the dynamics and requirements of modern healthcare with the aim of improving quality in various fields of intervention.



Each service is carried out with **full respect for the fundamental rights of the individual**, in accordance with the ethical code governing the medical and nursing professions, ensuring maximum attention and care to the needs of each patient. The handling and transmission of data are conducted in **full compliance with current regulations**.

# WHO WE SERVE

Global Aid Italia en el Perú offers **personalized and integrated international healthcare services**, addressing the specific needs of residents, tourists, and foreign workers. We ensure fast and secure access to medical services, promoting high-quality interventions and providing a **global network of hospitals and healthcare professionals**, offering support anywhere in the world.



# OUR ORGANIZATIONAL MODEL

A model for recruiting, organizing, and planning doctors already operating across the national territory. A database consisting of a widespread list of **specialist doctors**, including both **freelancers and doctors working in public and private healthcare facilities**.

Agreements with public hospitals to employ highly qualified human resources in private professional activities. Professional doctors with a good command of the English language. Highly qualified administrative staff operating in the healthcare sector. In line with our distinctive focus on efficiency and quality, we would like to conclude with an answer to a single question: **why choose Global Aid Italia en el Perú?**

Because Global Aid Italia en el Perú is a true **SERVICE** of healthcare provision, where by **SERVICE** we mean:

**SMART**  
**EFFICIENT**  
**SUPPORT**  
**INNOVATIVE**  
**DIFFERENT**  
**PRECISE**  
**TIMELY**

# AREAS OF INTERVENTION

Global Aid Italia en el Perú caters to:

**INSURED PATIENTS**

**AIR AMBULANCE  
AND WATER  
AMBULANCE  
SERVICES**

**PRIVATE PATIENTS**

**COVERAGE OF COSTS  
IN PUBLIC AND  
PRIVATE HOSPITALS  
THROUGH OUR  
AGREEMENTS**

**GROUND MEDICAL  
TRANSPORTATION**

**MEDICAL  
MANAGEMENT OF  
INSURANCE  
OPERATIONS  
SERVICES**

# GEOGRAPHICAL SCOPE

The service coverage area includes:

## ASIA

Thailand  
United Arab Emirates  
Kazakhstan  
Israel

## AMERICA

Peru  
Dominican Republic  
Chile  
Brazil  
Bolivia  
Argentina  
Venezuela  
Caribbean States  
Mexico  
Honduras  
Costa Rica  
United States  
Canada

## EUROPE

Italy  
Spain  
France  
Poland  
Romania  
Bulgaria  
Albania  
Turkey  
Ukraine

## RUSSIA

## OCEANIA

Australia

## AFRICA

Egypt  
South Africa



Additionally, the coverage for repatriations extends to **all countries worldwide**, as the organization employs medical and paramedical staff with valid passports and a range of **professionals fluent in various languages**, ensuring global service availability.

## OUR NETWORK

NETWORK OF  
AFFILIATED  
HOSPITALS/CARE  
HOMES  
NATIONWIDE

2,820

MEDICAL SPECIALIST  
CENTERS  
POLYCLINICS  
AFFILIATED  
NATIONWIDE:

3,450

DENTAL CENTERS  
AFFILIATED  
NATIONWIDE

2,090



## PROFESSIONAL FIGURES AVAILABLE

**GENERAL PRACTITIONERS:** 875

**SPECIALIST DOCTORS:** 1,340

**PARAMEDICAL STAFF** (nurses, healthcare assistants, physiotherapists, radiology technicians): 540

### FLEET:

**OWN AMBULANCES:** 10

**EMERGENCY MEDICAL CARS:** 4

**MOTORCYCLE MEDICAL UNITS:** 2

### CONTRACTED FLEET:

**AMBULANCES:** 112

**AIR AMBULANCES:** 2

**HELICOPTER AMBULANCE:** 1

**WATER AMBULANCES:** 2

### 24/7 OPERATIONS CENTER:

**MEDICAL COORDINATORS:** 5

**OPERATORS:** 23

### LANGUAGES SPOKEN:

ENGLISH, SPANISH, PORTUGUESE, ROMANIAN, POLISH, FRENCH, GERMAN, ARABIC, RUSSIAN, DANISH, UKRAINIAN

## TELEMEDICINE

This area includes all **teleassistance** and **telemedicine** services aimed at promoting diagnostic and therapeutic continuity. Through **digital tools**, **medical consultations**, **monitoring**, and **follow-ups** can be performed remotely, allowing patients to maintain ongoing access to healthcare professionals, regardless of geographical location. **Telemedicine also helps reduce hospital visits**, improves accessibility to specialists, and ensures timely medical support for chronic disease management or urgent care needs.



## GLOBAL AID ITALIA EN EL PERÚ OFFERS:

### Specialized Service Centers operating 24/7 Dedicated information systems

At any time, you can speak with a doctor to receive advice or a consultation about your health condition. Through a small camera, you can see and be seen by the doctor, **all while staying comfortably at home or in your office**. Even while traveling, you can have a teleconsultation with the Medical Operations Center and receive medical advice or support.

### Our Telemedicine Solutions

Enhance well-being by focusing on prevention;

Increase **peace of mind** by providing support wherever and whenever the client needs it;

Improve **quality of life** throughout all phases of a person's health (from prevention to treatment support and rehabilitation).



## FIELDS OF INTERVENTION

- INSURANCE
- PRIVATE INDIVIDUALS
- DAY SURGERY
- POLYCLINICS
- PRIVATE/AFFILIATED CLINICS
- PUBLIC HOSPITALS
- MEDIUM/HIGH-RISK WORKPLACES
- SPORTS/CULTURAL/LEISURE EVENTS



# SERVICES OFFERED

Home or outpatient assistance with medical and paramedical staff (home healthcare is provided through healthcare, nursing, and rehabilitative interventions) for:



- **General visits**
- **Specialist visits**
- **Pediatric visits**
- **Nursing procedures** (nursing services include the administration or supervision of correct medication intake, blood sampling and delivery for laboratory tests, assistance during instrumental investigations, catheter care, intravenous therapy control, and equipment monitoring, temperature recording, blood pressure and body weight measurement, dietary monitoring, injections, and general wound care)
- **Minor surgical procedures** such as suture removal, wound dressing for surgical wounds
- **Physiotherapy** (rehabilitation and psycho-physical recovery services, including treatments aimed at recovering from physical, psychomotor, language, and maintenance deficits)

- **Vaccination services and Mantoux skin tests** with a dedicated Health Assistant
- **Social care services** (assistance and support for mobility and personal hygiene, help with daily living activities)
- **Flight fitness certifications (FTF)**
- **24-hour medical consultations** by phone
- **Medical second opinion**
- **Telemedicine**
- **Organization and management of repatriation of deceased persons**
- **Booking and management of assistance** for laboratory tests, diagnostic investigations, visits, and hospital admissions in affiliated facilities
- **Transfers or repatriations** via different modes, including ambulance, equipped ambulance, helicopter/air/sea ambulance (specific for lagoon areas like Venice), and scheduled flights
- **Coordination of hospital and operational departments** with qualified personnel in Italy and abroad
- **Occupational medicine services and assistance** in high-risk workplaces (construction sites, mines, platforms)
- **Organization and management of cleaning services**

At the conclusion of each visit or service, a **Medical Report (MR)** is drafted and sent to the company **within 12 hours of the visit**.

The MR is available in **English, Spanish, Italian, French, and Portuguese**, ensuring that communication is tailored to the linguistic needs of the client.



- **Urgent medication delivery**
- **Provision of medical and surgical equipment** (crutches, wheelchairs, orthopedic beds, anti-bedsores mattresses, etc.)
- **24-hour psychological assistance** by phone and home-based psychologist services (consultations and visits are provided by psychologists and medical psychotherapists)
- **Management and settlement of medical claims** for direct payment and reimbursement of healthcare expenses on behalf of insurance and reinsurance companies, health funds, mutual aid, and welfare organizations
- **Management of low-assistance residential facilities (Family Home)**
- **Clinical case management** (booking and management of outpatient services and hospital admissions)
- **Booking and management of assistance** for laboratory tests, diagnostic investigations, visits, and hospital admissions in affiliated facilities

# SPECIFICALLY

**ANESTHESIOLOGY** We ensure the necessary comfort during surgical procedures while focusing on clinical evaluations and processes to maintain, protect, regulate, and optimize vital functions affected during surgery. We also facilitate a network for exchanging knowledge and experiences among our professionals, ensuring that they regularly participate in updates and training to maintain the highest levels of competence.

**PAIN MANAGEMENT** In addition to performing surgical activities in the operating room, our anesthesiologists alleviate patient pain in Emergency Rooms, Radiology, inpatient wards, and delivery rooms. We have specialized professionals in Pain Therapy and Resuscitation, managing over 6,000 patients annually with 12,000 hours of anesthesia. We offer unique services, including 24/7 medical coverage and dental anesthesia support for complex dental care.

**PEDIATRICS** Our pediatric specialists provide care for newborns, children, and adolescents, covering diagnostic assessments, treatments, and neonatal assistance in delivery rooms. Our professionals focus on the child, considering their family, school, and social environment. This dual approach ensures comprehensive health protection for children.





**OPERATIVE UNIT MANAGEMENT** Our team-based approach and synergies make us the ideal partner for various interventions: **shared personnel management, space and equipment utilization, and organizational methods to enhance efficiency and integration of activities.** We coordinate and develop clinical activities, research, training, and quality assessments while promoting the humanization of care in departments. Our **multidisciplinary teams** are available according to the needs of the requesting facility, offering **medical specialists, nurses, psychologists, occupational therapists, and more.**

**DIVISIONAL, INTERDIVISIONAL, AND SPECIALIZED GUARD SERVICES**

We provide comprehensive organizational management and coordination of **medical personnel for clinics, hospitals, and other healthcare facilities.** Our network of experienced professionals is always available, and we prioritize continuous training and development for all our **medical staff.**

**OTHER MEDICAL SPECIALTIES** With multidisciplinary expertise, we assist public, private, or accredited healthcare facilities with specialists in fields such as **cardiothoracic surgery, general surgery, maxillofacial surgery, radiology, obstetrics and gynecology, geriatrics, internal medicine, emergency medicine, psychiatry, occupational medicine, orthopedics, hematology, legal medicine, and sports medicine.**

**EVENT HEALTHCARE SERVICES** Global Aid Italia en el Perú boasts teams specialized in **Critical Care/Intensive Therapy**, with extensive experience both in-hospital and out-of-hospital (emergency systems, training, healthcare assistance at large gatherings, sports events, etc.). We offer **comprehensive organization of healthcare services for events**, relieving event organizers of all healthcare-related responsibilities, including **recruiting necessary personnel** (nurses, doctors, specialists, basic first responders) and **providing the required equipment**.

Our commitment to high-quality standards allows us to provide healthcare assistance at:

- **PUBLIC SHOWS AND EVENTS WITH LARGE AUDIENCES**
- **SPORTS EVENTS IN BOTH ENCLOSED AND OPEN SPACES**
- **VARIOUS TYPES OF MASS GATHERINGS**

Our top priority remains the protection and well-being of all attendees.

**HOME CARE ASSISTANCE** In an era where staying at home is increasingly encouraged for people affected by chronic, degenerative diseases or long recovery periods, the need for **qualified home healthcare services** is more evident than ever. However, the rising complexity of certain care needs often surpasses the availability of **qualified professionals locally**, making hospitalization necessary and hindering efforts to ensure people remain in their home environment.



# TRAINING

Global Aid Italia en el Perú, together with La Sorgente Ambulanze, is committed not only to continuously updating and validating its skills but also to sharing them with others. Through training courses for both healthcare professionals and non-healthcare individuals, high school and middle school students, and awareness meetings for citizens, we promote the dissemination of health knowledge. With our extensive experience in teaching, we are capable of effectively managing the various needs of the classroom, ensuring a high level of educational impact.

**We offer the following training and refresher courses for healthcare professionals:**

**BLS-D:** The primary goal of the Basic Life Support with Defibrillator course is to provide participants with the knowledge and methods necessary to prevent brain anoxia and recognize unconsciousness, respiratory arrest, and the absence of a pulse in an adult patient, ensuring safety for oneself, the person being helped, and bystanders. To avoid serious consequences, it is crucial to optimize intervention times, standardize evaluations, and perform actions according to the chain of survival.

**PBLSD:** This course aims to teach the main maneuvers and the basic resuscitation sequence for infants and children in cases of respiratory and/or cardiac arrest or foreign body airway obstruction. It also teaches the use of semi-automatic defibrillators on children in cardiopulmonary arrest.

**ALS:** The Advanced Life Support course enables the learning of advanced life support techniques and procedures. It includes maneuvers and procedures for treating both cardiac arrest and pre-arrest situations such as arrhythmias, myocardial infarction, and acute pulmonary edema. In cases of cardiac arrest, ALS continues the efforts initiated with BLS-D and is carried out by advanced healthcare professionals (doctors and professional nurses).

**EPALS:** This course aims to teach the necessary knowledge and skills to recognize and manage advanced cases of neonatal and pediatric peri-arrest and cardiac arrest. It also trains participants to work as part of a resuscitation team.

**PTC Basic:** This course addresses the need to develop and standardize a pre-hospital approach to trauma patients that enables first responders to identify critical issues and initiate life-saving procedures, while immediately alerting an advanced medical team.

**PTC Advanced:** This course focuses on developing an evidence-based approach to pre-hospital trauma care, tailored to national realities where personnel often have heterogeneous competencies. The course aims to ensure that healthcare providers master the necessary maneuvers and are part of an organized system that offers trauma patients the best possible resources.



## OTHER TRAINING COURSES INCLUDE:

- First aid courses for workplace first responders
- Courses and seminars for university students
- Courses and seminars for students from kindergarten through high school
- Awareness and information courses on various health topics for citizens
- Specialized courses for children, tailored for their age group, helping them engage with first aid in an emotionally safe way
- Courses designed for the elderly, using tools and methodologies suited to their needs, helping them gain skills to assist both themselves and others

## PHYSIOTHERAPY

Our Rehabilitation service provides in-home **physiotherapy for neuromotor, orthopedic, or post-surgical conditions, ensuring comfort and privacy in a domestic environment** without compromising the quality and professionalism of the care provided. Additionally, we have several physiotherapy clinics located throughout the country.

During the initial consultation, we assess the patient's needs to develop a **personalized rehabilitation plan**. The process includes a comprehensive functional assessment to measure the degree of disability, followed by **neuromotor, orthopedic, post-surgical, respiratory, or gynecological rehabilitation**. The physiotherapy services offered include:

- **PHYSIOKINESITHERAPY**
- **NEUROMOTOR REHABILITATION**
- **POSTURAL REHABILITATION**
- **MASSAGE THERAPY**
- **LASER THERAPY AND HIGH-INTENSITY LASER THERAPY**
- **LYMPHATIC DRAINAGE**
- **TECAR THERAPY**
- **ULTRASOUND THERAPY**
- **TENS (TRANSCUTANEOUS ELECTRICAL NERVE STIMULATION)**
- **MAGNETOTHERAPY**
- **ELECTRICAL STIMULATION**
- **MESOTHERAPY (PERFORMED BY A DOCTOR)**
- **INTRA-ARTICULAR INJECTIONS (PERFORMED BY A DOCTOR)**






## 24/7 OPERATIONAL CENTER


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## PARTNER

